



Communication For Nurses: Talking With Patients

Lisa Kennedy Sheldon

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Communication for Nurses offers direct, effective techniques that are delivered in a concise, user-friendly format that enables readers to develop a professional communication style. Topics include nursing, communication, and developmental theories; issues of cultural diversity and patient rights; concepts and interviewing techniques are presented for starting and developing the nurse-patient relationship; communicating with specific groups, including patients of different ages, patients with physical impairments, and patients in crisis. The Second Edition has been completely revised and updated with new, enhanced sections on emotional work in nursing, working with unmotivated patients, and communicating with colleagues. In addition, Web sites have been included throughout to provide additional learning resources.

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